

OSLO

Instruction Book



Lacunza congratulates you on your choice.

Certified under ISO 9001, Lacunza guarantees the quality of its appliances and undertakes to meet the needs of its customers.

Confident of the know-how afforded by more than 50 years' experience, Lacunza uses advanced technologies in the design and manufacture of its entire range of appliances. This document will help you install and use your appliance in optimum conditions for your comfort and safety.

CONTENTS

1. PRESENTATION OF THE APPLIANCE	3
1.1. General characteristics.....	3
1.2. Safety distances.....	6
2. INSTRUCTIONS FOR THE INSTALLER.....	7
2.1. Warning to installers	7
2.2. Room for installation.....	7
2.2.1. Ventilation of the room.....	7
2.2.2. Location of the appliance in the room	8
2.3. Installation of the appliance.....	8
2.3.1. Floor.....	8
2.3.2. Checks before lighting for the first time.....	8
2.3.3. Height adjustment and levelling the appliance	8
2.3.4. Connection to the flue	8
2.4. Chimney flue.....	8
2.4.1. Type of flue.....	8
2.4.2. Chimney crown.....	9
2.4.3. Poor flue.....	10
3. INSTRUCTIONS OF USE	11
3.1. Fuel.....	11
3.2. Description of the parts of the appliance	12
3.2.1. Operating components	12
3.3. Lighting.....	13
3.4. Safety.....	13
3.5. Loading fuel	13
3.6. Operation	13
3.7. Removing ash.....	14
3.8. Instructions for cooking.....	14
3.9. Deflectors.....	15
4. MAINTENANCE AND IMPORTANT ADVICE.....	17
4.1. Maintenance of the appliance.....	17
4.1.1. Firebox	17



4.1.2. Inside the appliance	17
4.1.3. Flue socket	17
4.1.4. Painted sheet-steel-cast-iron parts.....	17
4.1.5. Firebox glass.....	18
4.1.6. Oven.....	18
4.2. Maintenance of the chimney flue.....	18
4.3. Important advice.....	18
5. TROUBLESHOOTING.....	19
6. BASIC BREAKDOWNS	20
7. PRODUCT RECYCLING.....	22
8. DECLARATION OF PERFORMANCE	23
9. CE MARK.....	26

1. PRESENTATION OF THE APPLIANCE

For optimum operation of the appliance, we advise you to read this manual carefully before switching on the appliance for the first time. In case of problems or concerns, we urge you to contact your dealer, who will cooperate with you.

In order to improve the product, the manufacturer reserves the right to make changes without notice by updating this document.

This appliance is designed to burn wood in absolutely safe conditions.

WARNING: Faulty installation may have serious consequences.

Installation and all necessary regular maintenance operations must be performed by an authorized installer in full accordance with the specifications set out in the legislation applicable in each country and this instruction book.

1.1. General characteristics

	Unit	Oslo
Operating appliance	-	Intermittent
Appliance classification	-	Type B
Preferred fuel	-	Wood logs (Humidity<25%)
Indirect heating functionality	-	NO
Values at Nominal Output	Nominal output to atmosphere (Direct) (P_{nom})	kW 11.5
	Efficiency at P_{nom} (η_{nom})	% 88
	CO emission at 13% O_2 at P_{nom} (CO_{nom})	mg/m ³ 477
	NO _x emission at 13% O_2 at P_{nom} ($NO_{x,nom}$)	mg/m ³ 94
	OGC emission at 13% O_2 at P_{nom} (OGC_{nom})	mg/m ³ 30
	PM emission at 13% O_2 at P_{nom} (PM_{nom})	mg/m ³ 23
	Optimum flue draught at P_{nom} (p_{nom})	Pa 12
	Gas temperature of flue at P_{nom} (T_{nom})	°C 154
	Gas temperature on the flue socket flange at P_{nom}	°C 185
	Log load frequency at P_{nom}	h 0.75
	Gas mass flow at P_{nom}	g/s 10.5
	Wood consumption (beech) at P_{nom}	kg/h 3.1
	Chimney temperature class	- T400
Dimensions of the firebox		
	Width	mm 630
	Depth	mm 280
	Useful height	mm 220
	Maximum length of the logs	cm 60
	Volume heated (45W/m ³) at P_{nom}	m ³ 256
Useful dimensions of the oven		
	Width	mm 553
	Depth	mm 355
	Useful height	mm 253
	Capacity of the ashpit	L 1.5



Weight	kg	160
Flue socket diameter (d_{out})	mm	150
Type of heat output/room temperature control	Single stage heat output, no room temperature control	
Energy efficiency class	-	A+
Energy efficiency index (EEI)	-	118
Seasonal Energy Efficiency of space heating (η_s)	%	78

Note: The values indicated in the above table are based on tests performed in accordance with EN 16510 with logs with no more than 18% humidity and pressure conditions as indicated in each case.

Warning: this appliance is designed and prepared to work with the types of fuel, degree of humidity of the fuel, fuel loads, fuel load frequencies, flue draught and system of installation indicated in this Instruction Book. Failure to respect these conditions may lead to problems with the appliance (deterioration, shorter useful life, etc.) which are not covered by the Lacunza warranty.

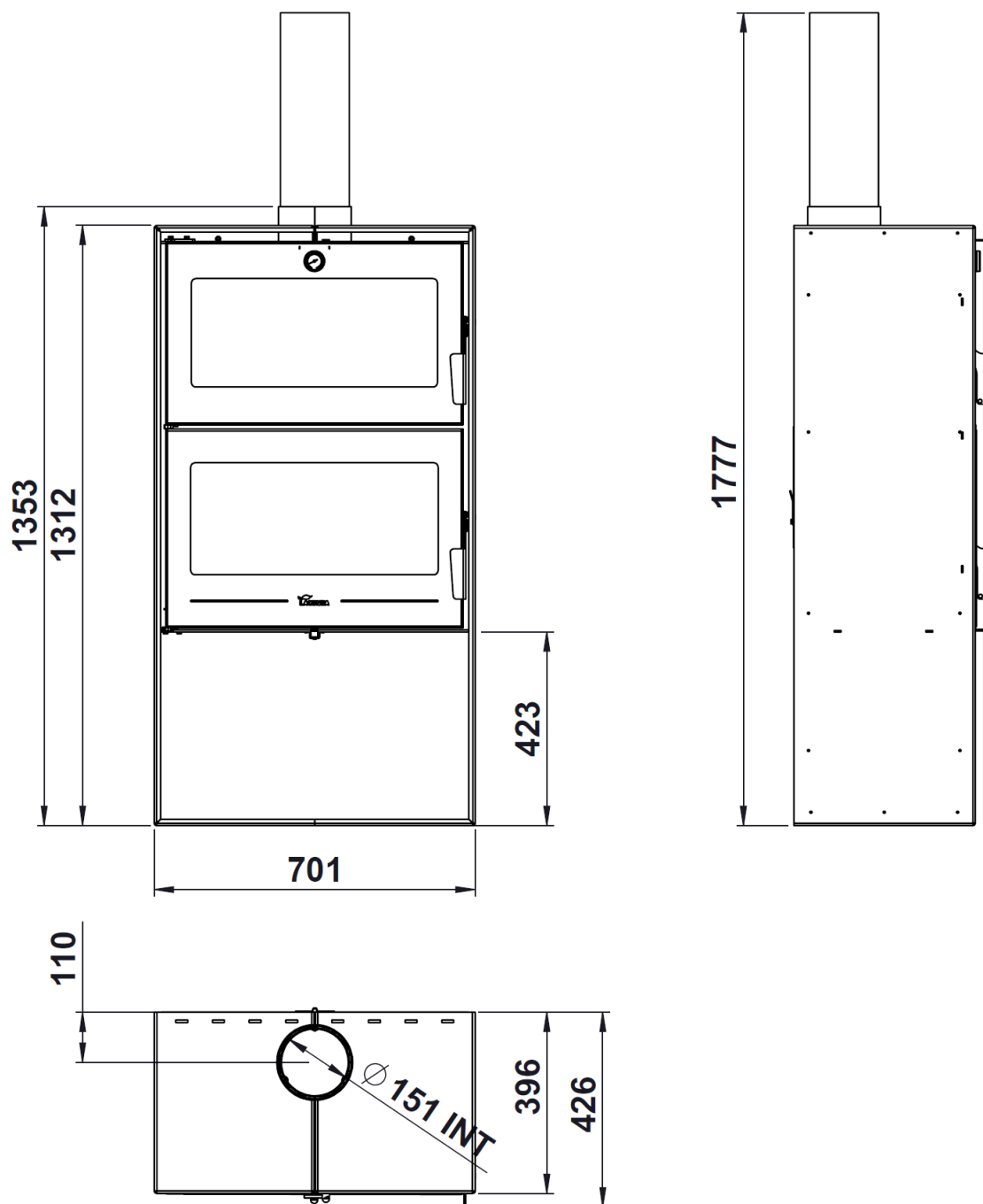
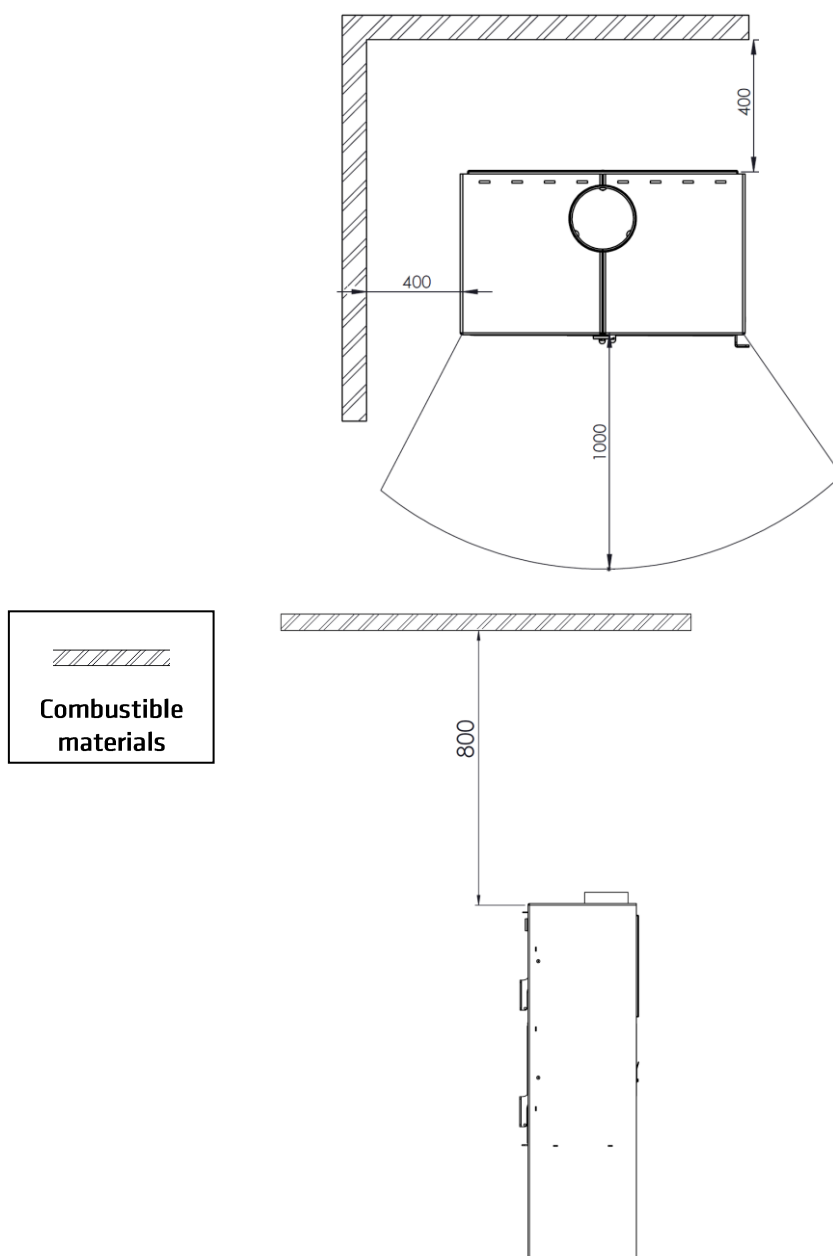


Figure No.1 - Dimensions of the OSLO appliance in mm



1.2. Safety distances

Be sure to respect the appliance installation distances from **combustible materials**.



Bear in mind that it may even be necessary to protect non-combustible material in order to prevent breakage, deformation, etc., as a result of overheating if the non-combustible material is not designed to withstand high temperatures.

2. INSTRUCTIONS FOR THE INSTALLER

2.1. Warning to installers

All local and national regulations, including all those referring to national and European standards, must be observed when installing the appliance.

Installation of the appliance must be performed by an authorised installer.

An incorrectly installed appliance may lead to serious incidents (fires, creation of harmful gases, deterioration of nearby fixtures, etc.).

Lacunza's liability is limited to the supply of the material and does not include installation of the appliance.

2.2. Room for installation

2.2.1. Ventilation of the room

The appliance needs to consume oxygen (air) in order to work properly. Ensure a suitable air supply in the room in which the appliance is fitted. This quantity of oxygen is additional to the oxygen that we need in order to breathe (air renewal).

In order to ensure the high quality of the air you breathe and to avoid potential accidents resulting from high concentrations of the gases produced by combustion (mainly carbon dioxide and carbon monoxide), it is absolutely crucial to ensure the suitable renewal of the air in the room in which the appliance is fitted.

the room must always have at least two permanent grilles or openings to the exterior in order to renew the air (one for intake and the other for extraction).

For the installation of its appliances, Lacunza recommends an additional section for these openings. One of these two grilles must be situated high up in the room (at less than 30 cm from the ceiling)

and the other one low down (at less than 30 cm from the floor). Both grilles must open outdoors in order to renew the air in the room with fresh air.

The air inlet grilles must be positioned so that they cannot be blocked or closed accidentally.

The minimum section that each of these grilles must have depends on the nominal output of the appliance in accordance with the following table:

Output of the appliance (kW)	Minimum additional section of each of the grilles (cm ²)
$P \leq 10\text{kW}$	70
$10 < P \leq 15$	90
$15 < P \leq 20$	120
$20 < P \leq 25$	150
$25 < P \leq 30$	180
$30 < P \leq 35$	210
$P > 35$	240

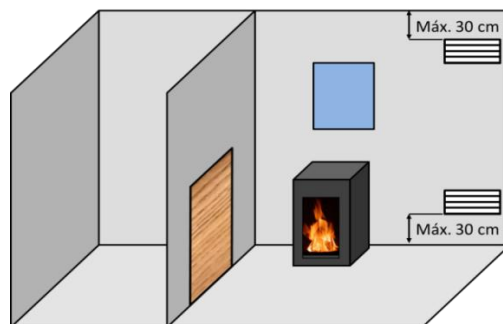


Figure No.2 - Guideline indications for ventilation grilles

The appliance must always be used with the doors closed.

In rooms equipped with Controlled Mechanical Ventilation, the system extracts and renews the ambient air; in such cases, the room is at slightly low pressure and it is necessary to install a non-closable outside-air inlet with a section of at least 90 cm².

2.2.2. Location of the appliance in the room

Choose a location in the room which favours good hot-air distribution by convection and radiation.

2.3. Installation of the appliance

2.3.1. Floor

Make sure that the base can withstand the total constructed weight of the appliance and its casing.

When the floor surface (base) is combustible, fit suitable insulation.

2.3.2. Checks before lighting for the first time

- Make sure that the glasses are not broken or damaged.
- Make sure that the flueway is not obstructed with packing or loose parts.
- Make sure that the airtight joints on the flue circuit are in perfect condition.
 - Make sure that the doors close properly.
 - Make sure that all moving parts are fitted in place.
 - Check that the two deflectors are fitted properly.

2.3.3. Height adjustment and levelling the appliance

The appliance must be perfectly level, horizontally and vertically, both at the front and on the sides (use a spirit level).

2.3.4. Connection to the flue

The appliance must be connected to the chimney flue using special piping designed to resist the products of combustion (e.g. stainless steel, enamelled steel, etc.).

To connect the flue to the socket flange, insert the piping inside the flange

and seal the joint with fire sealant or fire cement to make it completely airtight.

The installer must ensure that the pipe connected to the appliance is well secured and there is no chance of it coming free from its housing (e.g. as a result of dilatation due to temperature, etc.).

On this appliance, the flue socket can be fitted on top of the appliance.

2.4. Chimney flue

The chimney flue must comply with present standards on the installation of chimneys.

In rooms equipped with Controlled Mechanical Ventilation, the ventilation outlet must never be connected to the flue.

The appliance must always have its own chimney flue, never sharing a chimney flue with another appliance.

2.4.1. Type of flue

The flue must be made of special material designed to resist the products of combustion (e.g. stainless steel, enamelled steel, etc.).

Non-central-heating appliances (without back boiler) require an insulated, double-sleeve flue only on those sections that run outdoors or through cold areas. Single piping can be used inside the building, the heat of the gases serving to heat rooms, insulating only those sections where excess temperature may cause damage.

If the chimney is constructed, then it is necessary to pipe and insulate it to ensure correct updraught.

The diameter of the pipe must be the same as the diameter of the flue socket on the appliance over its entire length in order to ensure correct operation.

The flue must prevent the entry of rainwater.

The flue must be clean and airtight over its entire length.

The flue must be at least 6m tall and the chimney cap must not hinder the free release of gases.

If the flue tends to suffer from downdraught, then it is necessary to fit an effective anti-downdraught cowl, a static cowl or a smoke extraction fan, or reshape the chimney.

Never make 90° bends, due to the great loss of draught they cause, and reduce 45° bends down to an absolute minimum. Each 45° bend is equivalent to a 0.5m reduction in flue length. Horizontal flue sections should not be installed because they cut updraught a great deal.

The appliance is designed to operate under controlled draught conditions. The appliance must operate at a chimney draught of between 12Pa and 15Pa. To ensure this draught, an automatic draught moderator must be installed in the flue. Uncontrolled draught operation can lead to quick damage of the appliance, which will not be covered by the warranty.

The flue must not rest its weight on the appliance, as this could damage the worktop.

Bear in mind that high temperatures may be reached in the flue, meaning that it is essential that insulation be enhanced in sections in which combustible material is present (wooden beams, furniture, etc.). It may even be necessary to protect non-combustible material in order to prevent breakage, deformation, etc., as a result of overheating if the material is not designed to withstand high temperatures.

It must be possible to clean the entire flue, no sections being left inaccessible for cleaning purposes.

2.4.2. Chimney crown

The upper end of the chimney must clear the roof, the roof ridge or any obstacle located on the roof by at least 1m.

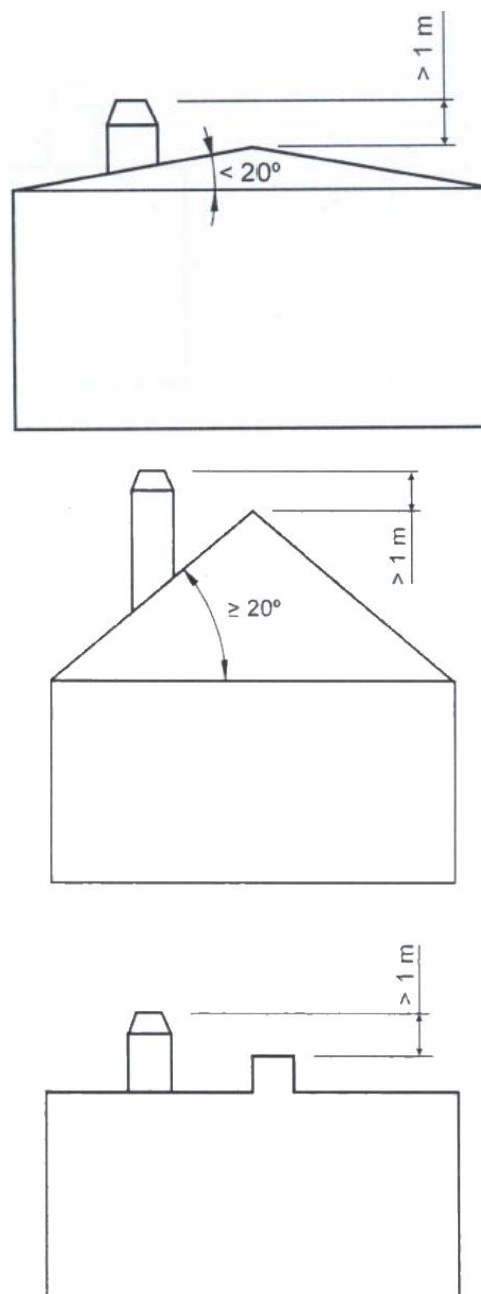


Figure No.3 - Distances between chimney crown and roof ridge

The chimney crown must clear the highest point of any neighbouring building or obstacle located within a 10m radius of the chimney outlet by more than 1m.

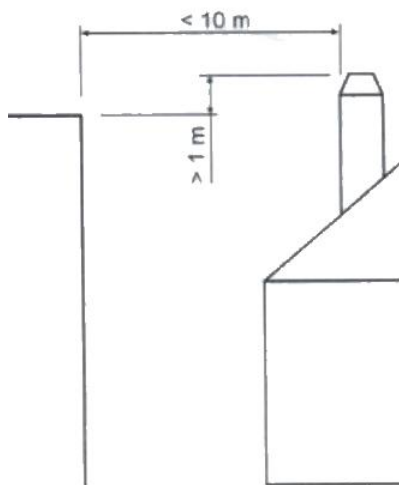


Figure No.4 - Distances between the chimney crown and objects within a 10m radius

The chimney crown must clear any neighbouring building or obstacle located within a radius of 10m to 20m from the chimney outlet.

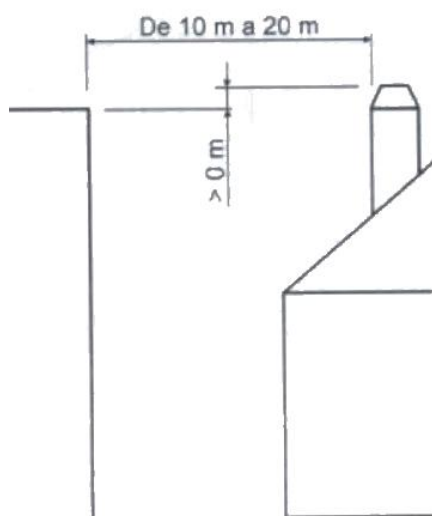


Figure No.5 - Distances between the chimney crown and objects within a radius of between 10 and 20m

2.4.3. Poor flue

If not all the requirements indicated previously have been met, smoke may escape from the appliance into the room in which it is installed when the firebox door is opened. This is because the flue is unable to generate enough updraught.

Before doing anything else, the installer should correct deficiencies in the installation, bearing in mind: the material, insulation, diameter, airtightness, cleanliness, height, verticality/straightness, chimney crown, etc.

If sufficient updraught is not achieved by correcting the flue installation, Lacunza supplies an accessory for exceptional cases: a part which seals the top of the front part of the appliance and helps prevent smoke escaping into the room. Logically, this reduces both the view of the fire and the loading aperture on the appliance.

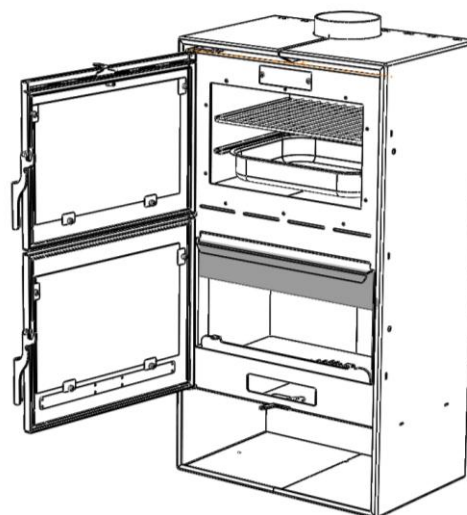


Figure No.6 - Accessory to help in the event of downdraught as a result of a poor flue

This accessory should be ordered from the factory and, considering that the problem is the result of a poor installation, must be paid for by the person ordering the part.

3. INSTRUCTIONS OF USE

The manufacturer accepts no liability whatsoever for damage caused to parts as a result of the improper use of non-recommended fuels, modifications made to the appliance or how it is installed.
Only use original replacement parts.

All local and national regulations, including those referring to national and European standards, must be observed when using the appliance.

Heat is diffused by radiation and convection via the front and exterior of the appliance.

3.1. Fuel

This appliance must not be used as an incinerator. Do not use non-recommended fuels.

- Use dry logs (max. 16% humidity), cut at least 2 years ago, clean of resin and stored in a sheltered, ventilated place.
- Use hard woods with high calorie values and good ember production.
- Large logs should be cut to useable lengths before being stored. The logs should have a maximum diameter of 150mm.
- Finely-chopped wood produces greater heat output, but also burns more quickly.

Optimum fuels:

- Beech.

Other fuels:

- Oak, chestnut, ash, maple, birch, elm, etc.
- Pine and eucalyptus logs are low density and produce very long flames, and may cause the parts of the appliance to wear out more quickly than normal.

- Resinous wood may mean that the appliance and the flue need to be cleaned more often.

Non-permitted fuels:

- All types of coal and liquid fuel.
- “Green wood”. Green or damp wood reduces the performance of the appliance and leads to soot and tar build-up on the inner walls of the flue, obstructing it.
- “Recovered wood”. The burning of treated woods (railway sleepers, telegraph posts, plywood, fibreboard, pallets, etc.) quickly blocks the system (soot and tar build-up), harms the environment (pollution, smells) and may lead to deformation of the firebox due to overheating.
- All materials which are not wood (plastic, spray cans, etc.).
- Never use gasoline, gasoline-type lamp fuel, paraffin, charcoal lighter fluid, ethyl alcohol or similar liquids to ignite or rekindle a fire in the equipment. Keep all such liquids away from the equipment while it is in use.

Green and reprocessed wood may cause chimney fires.

The graph below shows how the humidity of firewood affects its heat output:

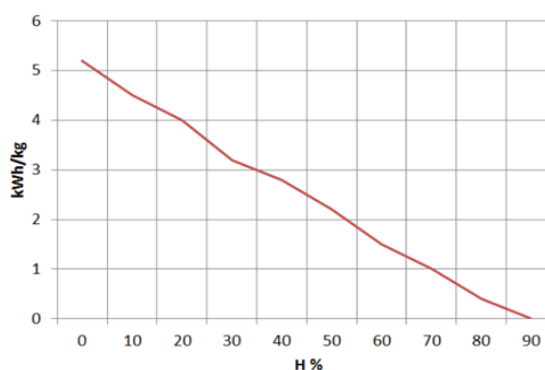


Figure No.7 - Relationship between firewood humidity and heat output.

3.2. Description of the parts of the appliance

3.2.1. Operating components

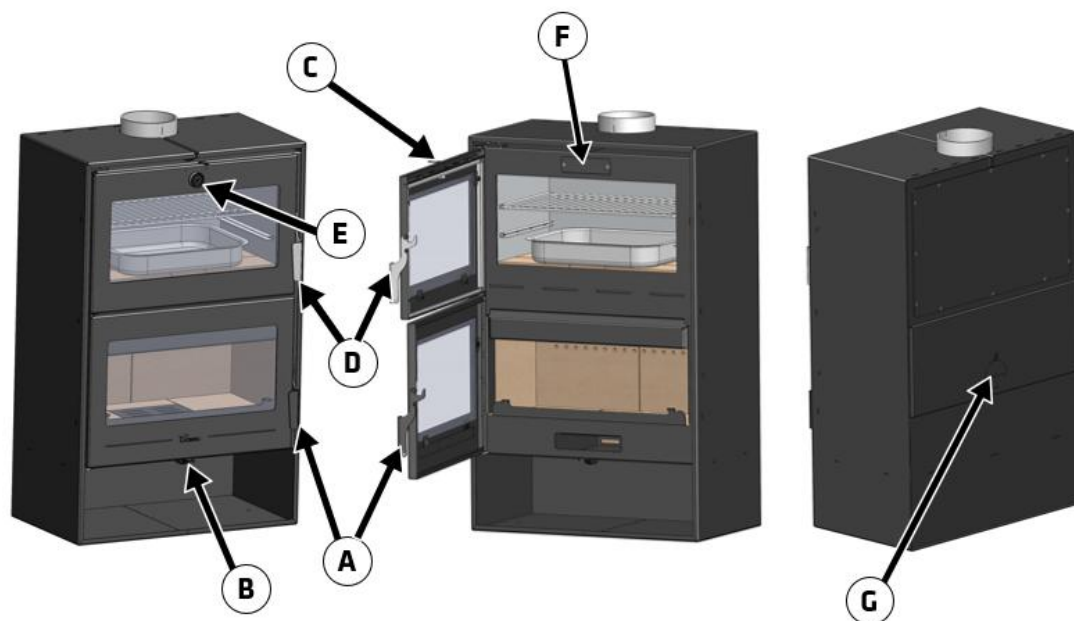


Figure No.8 - Operating components on the appliance

- A: Firebox door handle
- B: Primary air intake
 - B1 open (right)
 - B2 closed (left)
- C: Secondary air intake
 - C1 open (right)
 - C2 closed (left)
- D: Oven door handle
- E: Oven thermometer
- F: Cleaning hatch
- G: Double combustion air intake

3.3. Lighting

Use of the appliance in warm weather (warm days, early hours of the afternoon on sunny days) may lead to lighting and updraught problems.

Certain weather conditions, such as fog, ice, humidity entering the flue, etc., may hinder sufficient updraught in the flue and lead to suffocation.

Proceed as follows in order to light the appliance satisfactorily:

- Open the firebox door(s) and open all the firebox air-intake inlets to the full.
- Place paper or a firelighter and some wood chips in the firebox.
- Light the paper or firelighter.
- Leave the door slightly ajar, the width of two or three fingers, for about 15 minutes until the glass warms up.
- The first time the appliance is lit, the fire should be gentle to allow the parts of the appliance to dilate and dry.

Important: The first time it is lit up, the appliance may give off smoke and strange smells. This is not a cause for concern. Open an outdoor window to ventilate the room during the first few hours of operation.

If you notice water around the appliance, this is produced by the condensation of the moisture in the wood on lighting the fire. This condensation will no longer appear when the appliance has been lit three or four times and has adapted to its flue. If it does not disappear, then check the flue draught (length and diameter of the flue, flue insulation, airtightness) and the humidity of the wood used.

3.4. Safety

Do not store combustible materials beneath the appliance.

3.5. Loading fuel

In order to load firewood, open the firebox door gently preventing the sudden entry of air to the firebox so that smoke does not enter the room that the appliance is installed in.

Perform this operation with the glove to prevent burns to the hands.

The maximum height of the load shall be approximately one third of the height of the firebox.

The minimum interval between loads for nominal heat output is 60 minutes.

Always load with the nominal amount (see table in section 1.1).

For minimum burning (e.g. at night), use thicker logs.

When the firebox is loaded, close the door.

Be careful when placing logs in the firebox on appliances with vermiculite interiors. Vermiculite is a fragile material and may crack if knocked. The use of wood with non-recommended humidity levels will quickly damage the vermiculite parts.

3.6. Operation

The appliance should be operated with the doors closed.

For safety reasons, never close all the appliance's combustion-air intakes.

Primary-air intake

By opening this inlet, air enters the firebox via the firebox grille.

Secondary-air intake

By opening this inlet, air enters the firebox via the top of the firebox door.

IMPORTANT: Keeping the secondary-air intake open helps keep the door glass cleaner for longer.

Double combustion-air intake

By opening this inlet, air enters the combustion flame, making for more efficient and less polluting combustion because post-combustion takes place, burning the particles which were not burned in the first combustion. This increases the performance of the appliance and reduces emissions.

IMPORTANT: The appliance is exposed to extreme changes in temperature and may, as a result, make noises when in operation. These noises are a natural result of expansion/contraction of the parts which make up the appliance. Do not be alarmed by noises of this kind.

In order to obtain maximum output, open all the air intakes to the firebox and in order to obtain minimum output, tend towards closing them.

For normal use, we recommend you close the Primary Intake and leave the Secondary air Intakes open 40% and double combustion open 100%.

In class B or BE appliances (without combustion air ducting from the street), when the appliance is not in use, the appliance-flue duct assembly may represent a heat leakage route to the street. When the appliance is not in use, it is advisable to leave the air inlet registers to the combustion chamber closed to minimise these energy losses.

3.7. Removing ash

Following sustained use of the appliance, it is necessary to remove the

ash from the firebox. Remove the ashpit box when cold or using something to prevent yourself from getting burned (glove).

Never throw hot embers into the rubbish.

Access the ashpit by opening the door on the appliance.

3.8. Instructions for cooking

The appliance allows you to cook in the oven.

The oven contains an oven tray and an oven rack.

The oven thermometer gives an approximate reading of the temperature inside the oven. While the appliance is warming up, which may take two hours, the thermometer indicates a temperature lower than the real temperature inside the oven (due to the thermal inertia).

The oven also has a steam extraction system. When certain types of food are being cooked, they give off steam. This steam can be released from the oven via the flue. To do this, open the secondary air Intakes.

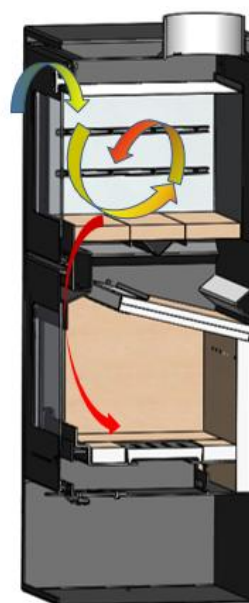


Figure No.9 - Steam extraction system

The oven rack can be placed for both cooking in the oven and roasting.

To place in the firebox, you have to follow the following steps:

1. - Take the grill with the manipulator handle of the central part.

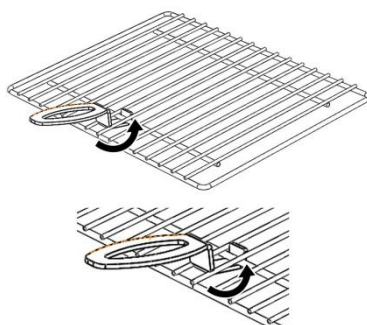


Figure No.10 - Take the grill with the manipulator handle of the central part .

2. - Place with a little tilt on the side supports and then push in.

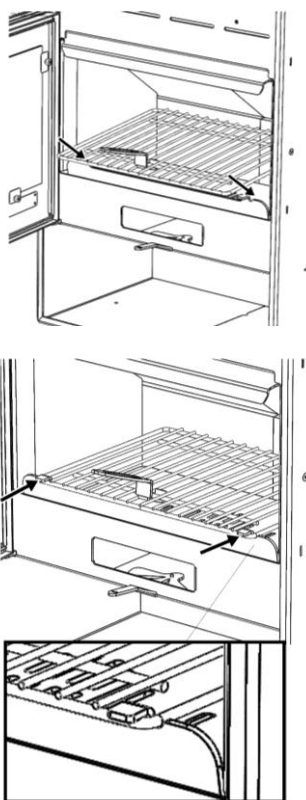


Figure No.11 - Placement of the oven rack in the firebox

3.9. Deflectors

The appliance has 2 vermiculite deflectors and a stainless-steel reinforcement that joins them together.

Dismantling the Oslo deflector

First extract the stainless-steel reinforcement. In order to do this, draw it towards the front of the appliance to release it from the vermiculite parts.

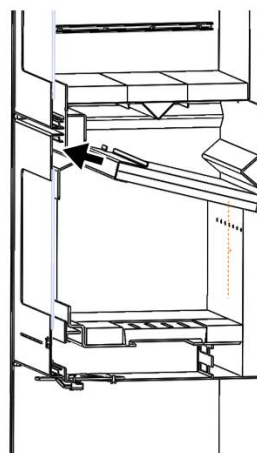


Figure No.12 - First movement to release the reinforcement

Then rotate the reinforcement as shown:

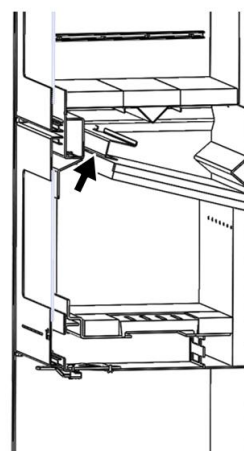


Figure No.13 - Turning the stainless-steel reinforcement

Let the stainless-steel reinforcement drop onto the vermiculite deflectors.

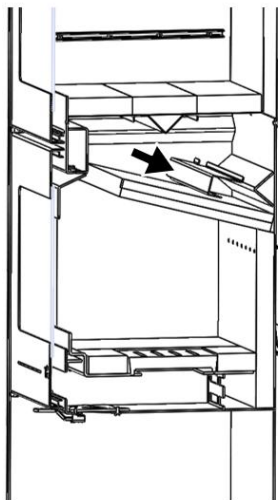


Figure No.14 - Reinforcement on the vermiculite deflectors

The vermiculite deflectors can then be extracted as shown:

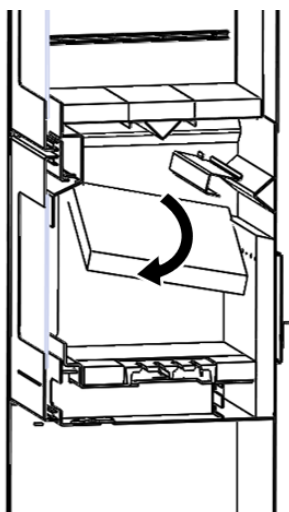


Figure No.15 - Extracting the vermiculite deflectors

4. MAINTENANCE AND IMPORTANT ADVICE

4.1. Maintenance of the appliance

The appliance, the flue connector piping and the flue must be cleaned regularly, particularly following long periods without use.

4.1.1. Firebox

Clean the firebox area of ash, etc.

4.1.2. Inside the appliance

Clean the firebox area of ash. Clean the deflectors, where soot may build up.

4.1.3. Flue socket

The flue socket area must be kept clean at all times for the appliance to work properly.

It must be cleaned as often as required. How often it is cleaned depends on how much the appliance is used and the type of fuel employed.

In the Oslo model, it is important to clean away the soot that has accumulated in the chamber surrounding the oven. The frequency of cleaning will depend on the usage of the stove and the fuel used.

In order to clean the oven:

1. Open the oven door.
2. Unscrew the access lids to the draw.

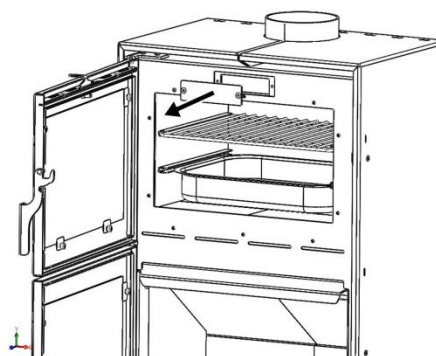
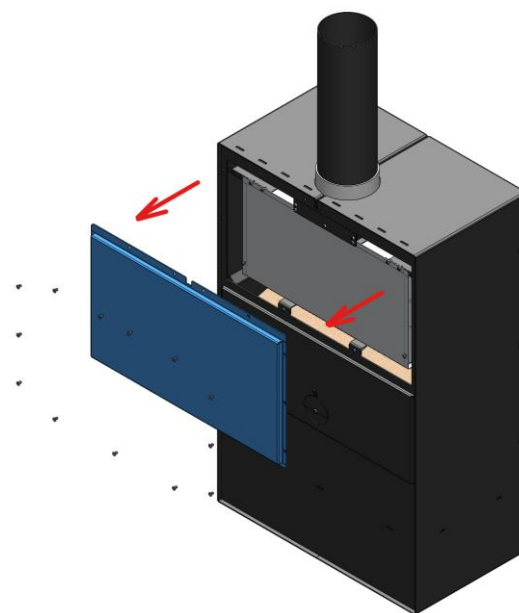


Figure No.16 - Unscrew the access lids.

3. Cleaning from the section with a scraper

For correct chimney sweeping, remove the back cover and clean the smoke ducts properly.



4.1.4. Painted sheet-steel-cast-iron parts.

These parts should be cleaned with a brush or dry cloth. Do not dampen the parts: the steel could rust and the paint could blister and chip. Be particularly careful when cleaning the glass: the liquids used must not dampen the painted steel.

4.1.5. Firebox glass

To keep the glass as clean as possible for as long as possible, the secondary air register should be kept open. However, over the hours of use, the glass may become dirty. To clean it, we will use specific degreasing products or dry cleaning products for this task.

The cleaning should be carried out with the glass cold and taking care not to apply the glass cleaner directly on the glass as, if it comes into contact with the door's closing cord, it may deteriorate. Put the cleaning product on the cloth.

It is also important to prevent the cleaning liquid from getting into the moving mechanism of the register, as this could jam it.

Note: If we use the appliance in draught conditions higher than 15Pa or burn more wood (per hour) than those indicated in table 1.1, we will subject the appliance to working conditions higher than those designed for it. This can lead to aggressive fouling of the glass (white halo), which cannot be cleaned by the traditional method.

Caution, the vitro ceramic glass is prepared to support 700°C. Never let burning woods or combustion flame beating against the glass for prolonged periods of time. In this case, the glass would be submit to temperatures above 750°C, this could change the internal structure of the glass and make it opaque (irreversible phenomenon).

4.1.6. Oven

Use a slightly damp cloth (or cloth with neutral soap) to clean the oven and dry immediately. Stainless-steel ovens may turn yellowish as a result of heat. Do not use abrasive, corrosive, chlorine-based or acid-based products; they could damage it.

4.2. Maintenance of the chimney flue

VERY IMPORTANT: In order to avoid incidents (chimney fires, etc.), it is necessary to perform maintenance and cleaning operations on a regular basis; if the appliance is used often, then the chimney and the flue connector piping must be swept several times a year.

In the event of fire in the chimney, close the flue draught, close doors and windows, remove embers from the firebox, block the connection hole with damp cloths and call the fire brigade.

4.3. Important advice

Lacunza recommends that only Lacunza-authorized replacement parts be used.

Lacunza accepts no liability for any modification to the product which it has not authorised.






This appliance is a heat-producing appliance and contact may lead to burns.

This appliance may remain HOT for a period of time after it has gone out. **MAKE SURE THAT SMALL CHILDREN DO NOT GO NEAR IT.**

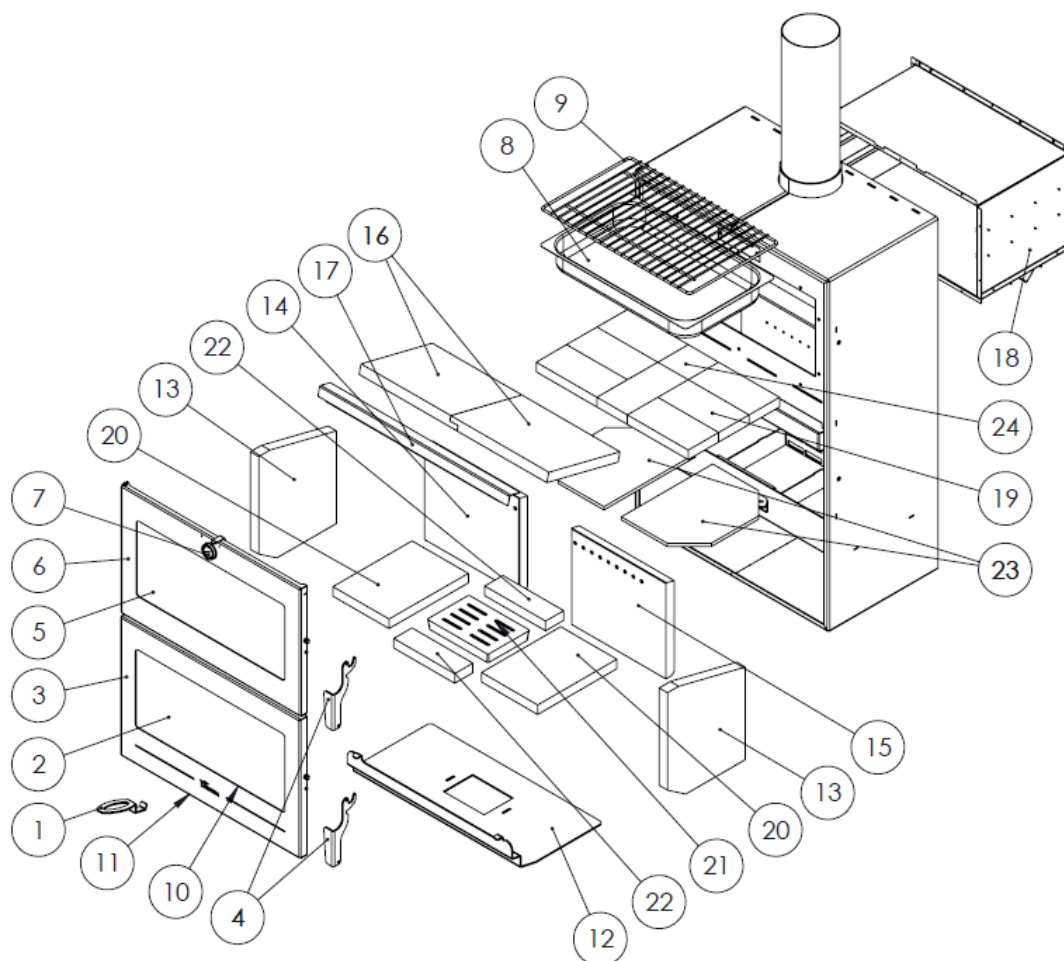
5. TROUBLESHOOTING



This symbol means that a qualified professional should be called to perform the operation.

Problem	Probable causes		Solution
The fire does not light properly The fire does not stay alight	Green or damp wood		Use hard woods, cut at least 2 years ago and stored in a sheltered, ventilated place
	The logs are too large		Use crumpled paper or firelighters and dry wood chips to light the fire. Use split logs to keep the fire going
	Poor-quality wood		Use hard woods which produce heat and embers (chestnut, ash, maple, birch, elm, beech, etc.)
	Insufficient primary air		Open the primary- and secondary-air intakes completely, or even open the door slightly. Open the outdoor-air inlet grille
	Insufficient updraught		Check that the draught is not blocked. De-soot if necessary. Check that the flue is in perfect condition (airtight, insulated, dry, etc.)
The fire flames up too much	Excessive primary air		Close the primary- and secondary-air intakes partially or totally
	Excessive updraught		Install a draught damper
Smoke given off on lighting	Poor-quality wood		Do not continually burn chips, carpentry scraps (plywood, pallets, etc.)
	Cold flue		Heat up the flue by burning a piece of paper in the firebox.
Smoke during burning	The room is at low pressure		In rooms with Controlled Mechanical Ventilation, leave an outdoor window ajar until the fire is fully alight.
	Too little wood loaded		Load as recommended. Loads notably smaller than those recommended lead to low smoke temperature and downdraught.
	Insufficient updraught		Check the condition of the flue and insulation. Check that the piping is not blocked. Clean mechanically if necessary
	Wind enters the flue		Install an anti-downdraught system (Cowl) at the top of the chimney
Does not warm up enough	The room is at low pressure		In rooms with Controlled Mechanical Ventilation, there must be an outdoor-air inlet
	Poor-quality wood		Only use the recommended fuel
Water condenses (after the appliance has been lit more than 3 or 4 times)	Too little wood loaded		Load as recommended. Loads notably smaller than those recommended lead to low smoke temperature and condensation.
	Green or damp wood		Use hard woods, cut at least 2 years ago and stored in a sheltered, ventilated place.
	Condition of the flue		Lengthen the flue (5-6 metres minimum). Insulate the flue properly. Check the airtightness of the flue/appliance.

6. BASIC BREAKDOWNS



Nº	CÓDIGO	DENOMINACIÓN	CANTIDAD
1	502830000000	Mano fría parrilla de asados Altea	1
2	5021040000	Cristal hogar Oslo C/Junta	1
3	5021040003	Subc. Puerta hogar Oslo	1
4	502570000009	Manilla Ocean	2
5	5021040001	Cristal horno Oslo C/Junta	1
6	5021040004	Subc. Puerta horno Oslo	1
7	5000000000072	Termómetro horno cromo	1
8	5021040005	Bandeja de inoxidable Oslo	1
9	5021040006	Bandeja de varillas Oslo	1
10	50000000000510	Cordón plano pelos 8x2mm	4m
11	5090200000042	Cordón negro Ø13mm	5m
12	5021040007	Chapón base hogar Oslo	1
13	5020000928	Lateral vermiculita Atlantic 600	2
14	5021040008	Vermiculita trasera IZQ Oslo	1
15	5021040009	Vermiculita trasera DCHA Oslo	1
16	5021040011	Deflector vermiculita Oslo	2



17	5000000946	Refuerzo deflector Oslo	1
18	5021040010	Subc. horno Oslo	1
19	504000000838	Ladrillo refractario 220x110x30	7
20	5021040013	Vermiculita base IZQ-DCHA Oslo	2
21	5040000904	Nickel-Adour, Parrilla hogar	1
22	5020000934	Ocean 600 Recer, Vermiculita base DEL-TRAS	2
23	5021040014	Base Vermiculita aislante horno IZQ-DCHA Oslo	2
24	504270000007	Ladrillo refractario 110x110x30	1

7. PRODUCT RECYCLING

The recycling of the appliance is the exclusive responsibility of the owner, who must act in compliance with the laws in force in his country regarding safety, respect and protection of the environment. At the end of its useful life, the product must not be disposed of with urban waste.

It can be delivered to the specific selective collection centers set up by the municipalities, or to retailers who offer this service. The selective disposal of the product avoids possible negative consequences for the environment and for health and makes it possible to recover the materials of which it is composed, thus obtaining significant savings in terms of energy and resources.

It can be disassembled (the parts are assembled with screws or rivets) and the components can be deposited in their corresponding recycling channels. The components of the appliance are: steel, cast iron, glass, insulating materials, electrical material, etc.

8. DECLARATION OF PERFORMANCE



ES FR EN IT PT DE

N.º ES -S-040

DECLARACIÓN DE PRESTACIONES

Conforme al R. E. Productos Construcción (UE) N° 305/2011

DECLARATION OF PERFORMANCE

Selon le Règlement (UE) N° 305/2011

DECLARATION OF PERFORMANCE

According to Regulation (UE) N° 305/2011

DICHIARAZIONE DI PRESTAZIONE

In base al Regolamento (UE) N° 305/2011

DECLARAÇÃO DE PRESTAÇÕES

Em base com o Regulamento (UE) N° 305/2011

LEISTUNGSERKLÄRUNG

Gemäß R. E. Bauprodukte (EU) Nr. 305/2011

1 Código de identificación única del producto tipo: Code d'identification unique du produit type: Unique identification code of the product-type: Codice di identificazione unico del prodotto-tipo: Código de identificação único do produto-tipo: Eindeutiger Kenncode des Produkttyps:	OSLO
2 Usos previstos: Usage(s) prévu(s): Intended Usi previsti: Utilização(ões) prevista(s): Verwendungszweck(e):	Estufa de calefacción residencial, alimentada con combustibles sólidos. Poêles de chauffage domestiques à combustible solide. Residential solid fuel burning Roomheaters. Stufa di riscaldamento domestici a combustibile solido. Fogão de aquecimento residencial, alimentado por combustíveis sólidos. Häusliche Raumheizer für feste Brennstoffe.
3 Fabricante: Fabricant: Manufacturer:	Fabbricante: Fabricant: Hersteller: LACUNZA KALOR GROUP S.A.L. Pol. Ind. Ibarrea 5A 31800 Alsasua (Navarra) (Spain) T. (0034) 948563511 comercial@lacunza.net www.lacunza.net
5 Sistemas de evaluación y verificación de la constancia de las prestaciones (EVCP): Système(s) d'évaluation et de vérification de la constance des performances: System/s of AVCP:	Sistemi di VVCP: Sistema(s) de avaliação e verificação da regularidade do desempenho (AVCP): System zur Bewertung und Überprüfung der Leistungsbeständigkeit: 3
6a Norma armonizada: Norme harmonisée: Harmonised standard:	Norma armonizzata: Norma harmonizada: Harmonisierte Norm: EN-16510-2-1 (2022)
6a Organismos notificados: Organisme(s) notifié(s): Notified body/ies:	Organismi notificati: Organismo(s) notificado(s): Notifizierte Stelle(n): STROJÍRENSKÝ ZKUŠEBNÍ ÚSTAV, S.P. Engineering Test Institute, Public Enterprise Hudcova 424/56b, 621 00 Brno, Czech Republic. Notified Body 1015

LACUNZA KALOR GROUP

Potencia de calefacción (P _{nom} /P _{part}) Puissance de chauffe (P _{nom} /P _{part}) Heating power (P _{nom} /P _{part})	Potenza di riscaldamento (P _{nom} /P _{part}) Potência de aquecimento (P _{nom} /P _{part}) Heizleistung (P _{nom} /P _{part})	A	11,5 kW	B	NPD
Potencia de calentamiento de agua (P _{Wnom} /P _{Wpart}) Puissance de chauffage de l'eau (P _{Wnom} /P _{Wpart}) Water heating power (P _{Wnom} /P _{Wpart})	Potenza di riscaldamento dell'acqua (P _{Wnom} /P _{Wpart}) Potência de aquecimento (P _{Wnom} /P _{Wpart}) Wasserheizleistung (P _{Wnom} /P _{Wpart})	A	NPD	B	NPD
Efficiencia (η _{nom} /η _{part}) Efficacité (η _{nom} /η _{part}) Efficiency (η _{nom} /η _{part})	Efficiencia (η _{nom} /η _{part}) Eficiência (η _{nom} /η _{part}) Effizienz (η _{nom} /η _{part})	A	88 %	B	NPD
Efficiencia de calefacción estacional (η _s) Efficacité du chauffage saisonnier (η _s) Seasonal heating efficiency (η _s)	Efficiencia térmica stagionale (η _s) Eficiência de aquecimento sazonal (η _s) Saisonale Heizeffizienz (η _s)	78			
Índice eficiencia energética (EEL) Indice d'efficacité énergétique (EEL) Energy efficiency index (EEL)	Indice di efficienza energetica (EEI) Índice de eficiência energética (EEI) Energieeffizienzindex (EEI)	118			
Clase Classe Class	Clase Classe Klasse	A+			
Consumo de energía eléctrica (elmáx / elmín) Consommation d'énergie électrique (elmáx / elmín) Electrical energy consumption (elmáx / elmín)	Consumo di energia elettrica (elmáx / elmín) Consumo de energia elétrica (elmáx / elmín) Elektrischer Energieverbrauch (elmáx / elmín)	A	NPD	B	NPD
Consumo de energía modo espera (elsb) Consommation d'énergie en veille (elsb) Standby power consumption (elsb)	Consumo energético in standby (elsb) Consumo de energia em espera (elsb) Standby-Stromverbrauch (elsb)	NPD			
Sostenibilidad medioambiental La durabilité environnementale Environmental sustainability	Sostenibilità ambientale Sustentabilidade ambiental Umweltverträglichkeit				

Las prestaciones del producto identificado anteriormente son conformes con el conjunto de las prestaciones declaradas.
Les performances du produit identifié ci-dessus sont conformes à toutes les performances déclarées.
The performances of the product identified above are in accordance with all the declared performances.

Le prestazioni del prodotto sopra identificato sono conformi a tutte le prestazioni dichiarate.
Os desempenhos do produto acima identificados estão de acordo com todos os desempenhos declarados.
Die oben genannten Leistungen des Produkts entsprechen allen erklärten Leistungen.

La presente declaración de prestaciones se emite, de conformidad con el Reglamento (UE) n.º 305/2011, bajo la sola responsabilidad del fabricante arriba identificado.
Cette déclaration des performances est établie, conformément au Règlement (UE) n.º 305/2011, sous la seule responsabilité du fabricant identifié ci-dessus.
This declaration of performance is issued, in accordance with Regulation (EU) No. 305/2011, under the sole responsibility of the manufacturer identified above.

La presente dichiarazione di prestazione viene rilasciata, in conformità al Regolamento (UE) n. 305/2011, sotto la responsabilità esclusiva del produttore sopra identificato.
Esta declaração de desempenho é emitida, de acordo com o Regulamento (UE) n.º 305/2011, sob a exclusiva responsabilidade do fabricante acima identificado.
Die Erstellung dieser Leistungserklärung erfolgt gemäß Verordnung (EU) Nr. 305/2011 in alleiniger Verantwortung des oben genannten Herstellers.



LACUNZA KALOR GROUP S.A.L.
Pol. Ind. Ibarrea 5A 31800
Alsasua (Navarra) (Spain)
T. (0034) 948563511
comercial@lacunza.net
www.lacunza.net

Firmado por y en nombre del fabricante por:
Signé pour le fabricant et en son nom par:
Signed for and on behalf of the manufacturer by:
Firmato a nome e per conto del fabbricante da:
Assinado por e em nome do fabricante por:
Unterzeichnet für den Hersteller und im Namen des Herstellers von:

ALSASUA (Navarra, Spain) a 30/12/2025



Igor Ruiz de Alegria
Director Gerente de Negocio

9. CE MARK

<div><div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><</div></div>	
--	--

LACUNZA KALOR GROUP S.A.L

Pol. Ind. Ibarrea 5A

31800 Alsasua (Navarra) Spain

Tel.: (00 34) 948 56 35 11

Fax.: (00 34) 948 56 35 05

e-mail: comercial@lacunza.net

Website: www.lacunza.net

EDITION: 5

